

# Position Description

**POSITION TITLE:** Front Security Desk Attendant – District Office

**F.L.S.A.** Non-Exempt

## **QUALIFICATIONS:**

• A minimum of a high school diploma and three years of successful work experience.

- Must greet the public in a pleasant, positive manner.
- Proven ability to multi-task and complete projects.
- Proven work record of good attendance.
- Ability to work with office technology, security cameras, and access control systems.
- Lift a minimum of 50 pounds to waist height on an occasional basis.

## PREFERRED QUALIFICATIONS:

- Speak Spanish and English fluently.
- Possess knowledge of Park Hill School District.

**REPORTS TO:** Superintendent of Schools

**TERMS OF EMPLOYMENT:** Twelve month employment (261 days) with benefits

provided according to the Classified Agreement.

#### **ESSENTIAL JOB FUNCTIONS:**

- 1. Monitor multiple security cameras and access control systems.
- 2. Provide security to the facility and to respond promptly to emergency situations.
- 3. Meet and welcome the public in a positive manner and direct visitors to proper personnel or departments.
- 4. Serve as primary phone contact for District Office and general information.
- 5. Track all incoming and outgoing packages and sign for packages.
- 6. Receive as well as distribute various forms of paperwork, items for pick-up, district maps or other information, lost and found items, or items upon request.
- 7. Serve on Crisis Response Team, know drill and emergency procedures, track employees during drills.
- 8. Manage postage and mail items for District Office and other buildings.

#### OTHER PERFORMANCE FUNCTIONS:

- 1. Maintain an attractive and comfortable reception area.
- 2. Work with building custodians on building maintenance needs, delivery or pickup of large mail items, or general room set up.
- 3. Work with other office personnel as needed on front desk coverage schedule for vacation, sick leave, doctors' appointments, etc.
- 4. Participate in restraint training and maintain certification. Physically restrain individuals as appropriate pending arrival or assistance from law enforcement officials.
- 5. Follow all Board policies & procedures and perform other duties as assigned.